

# Neighbourhood profile update Cambridge City South Neighbourhood

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## **1 INTRODUCTION**

### **Aim**

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify on-going and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

### **Methodology**

This document was produced using the following data sources:

- ❑ Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for the six months from September 2016 to February 2017, compared to the previous six months (March 2016 to August 2016) and the same six months last year (September 2015 to February 2016); and
- ❑ Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.

## 2 CURRENT PRIORITIES

At the South Area Committee meeting of 02 October 2016, the committee recommended adopting the following priorities:

- ❑ Combatting ASB in the CB1/Brookgate development;
- ❑ Promotion of road safety with specific reference to prioritising schools parking; and
- ❑ Drug dealing/use in the south of the city.

The Neighbourhood Action Group assigned the actions to be taken and the lead officers for each of the priorities. The tables below summarise the action taken and the current situation.

| <b>Combatting ASB in the CB1/Brookgate development</b> |  |
|--|--|
| <b>Objective</b>                                       | Combatting ASB in the CB1/Brookgate development  |
| <b>Action Taken</b>                                    | <p>Joint action has been taken on this priority by Cambridgeshire Constabulary and Cambridge City Council.</p> <p><u>Cambridgeshire Constabulary update</u></p> <p>There are three general themes that get reported in this area:</p> <ol style="list-style-type: none"> <li>1. Noise complaints</li> <li>2. Reports of some residents/visitors smoking cannabis, and</li> <li>3. Occasional complaints about streetlife.</li> </ol> <p>However, since these matters were initially brought to our attention by the City Council's Safer Communities team, calls for service to us have been on a significant decline following a more coordinated approach between site management, student services and the Council. In response to these issues over the last couple of months, Officers have conducted targeted patrols (both in uniform and plain-clothes) in this area. We have an excellent working relationship with British Transport Police and members of the Special Constabulary who have also assisted us in this. We continue to actively participate in resident and stakeholder meetings to discuss ongoing issues, and have conducted a site security survey of the area in a bid to drive down anti-social behaviour and crime. Through discussions, we have asked that the educational establishments that house the student population hold 'troublesome tenants' to account.</p> <p>As part of our wider street-life engagement strategy, Officers routinely engage with persons found begging or sleeping rough in the vicinity and attempt to signpost them to supportive agencies. Similarly, disruptive individuals are reported for offences and our Street-life Team are actively seeking (and</p> |

securing) additional sanctions under the Anti-social Behaviour, Crime and Policing Act. One recent example is Liam Berna who received a Criminal Behaviour Order following a persistent series of crime and ASB, which was reported in local media.

#### Cambridge City Council update

The Safer Communities team has worked closely with Bidwell's Facilities Manager, who has responsibilities for managing the communal parts. From April 2017, there will be a new security patrol system in place: a foot patrol from 6pm until 7am, which will be supported by a mobile unit and control room at Station Place. We anticipate that this will help with the dispersal of students and/or other individuals that are causing ASB at the site. This service will also be complimented by the security firms working on behalf of the student accommodation managers. We have good links with Hyline, who are the security contractors on site, and share intelligence gathered as part of their patrols on site.

As a result of ASB issues arising from the use of the open spaces at CB1, a S106 Planning Application for the redesign/enhancement of the local park has been submitted. Safer Communities are in support of the application and welcome the proposals that have been put forward.

We have raised the issue of lighting in the open spaces between the buildings at Mill Park with Bidwell and expect to see increased illumination in these areas, which will act as a deterrent for anyone who is trying to engage in ASB.

Links have also been made with the British Transport Police (BTP), after receiving a report of noise from Station Place (the jurisdiction of the BTP). The BTP advised that some of the incidents of noise were attributable to revellers passing to and from the Leisure Park. We will be working on this with colleagues from other agencies as a piece of on-going work.

The Safer Communities team continue to link in with student accommodation managers on site and have established good working links with the accommodation team at Anglia Ruskin University. Proactive action has also been taken by the on-site accommodation managers; an acceptable behaviour contract has been issued.

In terms of language school hosting, we have continued to

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|                          | <p>work closely with the student halls managers and have had meetings with the relevant schools, making sure that they have strategies in place to deal with ASB during these times. We have asked that clear messages are given to all students that there will be behavioural expectations from them and that they ought to be aware they are living in a residential community.</p> <p>We continue to work closely with the Bedfordshire Pilgrims Housing Association, the landlord for a number of properties in CB1, to support them in tackling any tenancy issues they have. We are also working to support local residents to establish their own residents association. We also intend to arrange a multi-agency community day over the coming months so that residents of the CB1 area can come along and meet the agencies that are working in the area, to find out a little more about what we all do and how we can help. We hope that this will also encourage residents to get to know each other.</p> |
| <b>Current Situation</b> | The volume of calls for service in this area has significantly tailed off over recent weeks, with the City Council's Safer Communities team and Environmental Health Services dealing with ASB and noise complaints, respectively. We will continue patrolling in this area at ad-hoc intervals, but we would suggest that this priority can now be discontinued in lieu of a different priority (see Section 3 Pro-active Work & Emerging Issues).  |
| <b>Lead Officers</b>     | Sergeant Ian Wood, Cambridgeshire Constabulary & Maureen Tsentides, Cambridge City Council   |

| <b>Promotion of road safety with specific reference to prioritising schools parking</b> |   |
|---|---|
| <b>Objective</b>  | Promotion of road safety with specific reference to prioritising schools parking  |
| <b>Action Taken</b>   | <p>As part of our ongoing schools engagement strategy, all PCSOs have been patrolling outside local schools on a daily basis during peak commute times.</p> <p>We have also been busy signposting local residents and schools to some of the Council initiatives available to combat these issues in the long-term, such as the 'Local Highways Initiative' and 'School Travel Plans', as well as road safety education workshops.</p> <p>We have also sought assistance from the Special Constabulary with targeted road safety and enforcement patrols. These patrol areas are dictated by feedback from the public, as well as careful analysis of recent road traffic collision data from the</p> |

|                          |   |
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|                          | <p>Council.</p> <p>Our Community Speedwatch scheme is still an option for residents in Cambridge and we would welcome any enquiries about what this entails and how local residents can get involved (<a href="https://www.cambs.police.uk/roadsafety/speedwatch">https://www.cambs.police.uk/roadsafety/speedwatch</a>). This work also includes the installation of 'Traffic Data Monitoring' equipment in reported hot-spot areas, which helps us respond to and analyse community concerns.</p> |
| <b>Current Situation</b> | School engagement and patrols at peak times of congestion continue.   |
| <b>Lead Officer</b>      | Sergeant Ian Wood, Cambridgeshire Constabulary.   |

| <b>Drug dealing/use in the south of the city</b> |  |
|--|--|
| <b>Objective</b>                                 | Drug dealing/use in the south of the city  |
| <b>Action Taken</b>                              | <p>There is a persistent flow of intelligence about drug-related activity in Cambridge, which we review, assess and prioritise on a daily basis.</p> <p>One recent example of the work we undertake was in Hanover Court, where we have been working with City Homes and the City Council's Safer Communities team to engage with the residents. We serve warning notices on individuals who have been known to permit drug dealers to work in their premises: these notices assist in getting cases to court. Since 1 January 2017, four 'drugs act' notices have been issued in Hanover Court alone, with nine arrests for drug offences and over £8,000 worth of drugs taken off the streets following a series of warrants.</p> <p>We have hosted a number of drug prevention talks across Cambridge (mainly in secondary schools and community groups), in a bid to educate and inform the community about the associated risks of using drugs. Similarly, for first time offenders, we apply 'rehabilitation conditions' to any sanction they receive, in a bid to educate and deter individuals starting to get involved in drug use.</p> |
| <b>Current Situation</b>                         | Cambridge, including the south area, is targeted by London-based dealers and their associates, to sell crack cocaine and heroin. In doing so, they cause wider social issues and criminality.  |
| <b>Lead Officer</b>                              | Sergeant Ian Wood, Cambridgeshire Constabulary   |

### 3 PRO-ACTIVE WORK & EMERGING ISSUES

#### Cambridgeshire Constabulary

##### Youth ASB reports at Cambridge Leisure Park, CB2 Development, Cambridge Lakes and Cherry Hinton Hall

Whilst reports of crime and anti-social behaviour have dramatically tailed off in the CB1 Brookgate development, we have recently started to respond to reports of youth-related issues in other areas in the south of the city. This is anticipated to become more of an issue during the warmer weather, so we would request that this is adopted instead.

##### Road safety

Although we continue to conduct ad-hoc road safety patrols and Community Speedwatch operations, we are signposting residents and schools to some of the more long-term Council-led interventions that we cannot comment on. Road safety statistics suggest that the incidence of road traffic collisions in the south of the city remains relatively low, with only six serious RTCs and, fortunately, no fatalities in the whole of 2016. At the risk of sounding repetitive for the next report, we would welcome the opportunity to highlight some of our other work instead. Serious injury traffic accidents in Cambridge are thankfully rare compared to other incidents. However the local police team recognise that road safety is a concern for some and we would seek to use staff to conduct appropriate enforcement activity as guided by the panel's perception of the issue.

The table in Section 4 suggests that certain offences are on the increase, whilst others are on the decline. This correlates to an increase in what we record in line with the National Crime Recording Standards (NCRS), and us securing prosecutions against the minority of individuals who commit multiple offences (particularly for burglary and theft from motor vehicle).

Although there is also a documented increase in violent crime, just over a third of these have been recorded as minor non-injury 'common assault' offences.

Looking forward to the coming period and considering what priorities you would like us to tackle at a local level using community policing resources, the police will always respond to demand as best we can but we are keen on the community identifying what is most important to them so we can channel our resources and focus proactively accordingly.

#### Combatting 'county lines' drug dealing

Local policing is responsible for tackling serious and organised crime. Locally, this would be prioritised to take on hotspots when they arise (such as Hanover Court) but also resources would be used to specifically attack the criminality associated with London-based gangs and the multiple threats they offer.

#### Burglary (in response to the recent crime spike)

There has been a sustained but sporadic series of burglaries in the south area. By prioritising this issue, we would seek to focus more resources in areas experiencing burglaries by high-visibility patrolling.

#### Theft from Motor Vehicle (in response to the recent crime spike)

We would seek to target hotspot areas as identified with extra patrols.

#### Sexual exploitation (specifically of women coerced or controlled as sex workers)

There are a number of repeat locations used by transient sex workers in the south of the city. We would be seeking to use resources to proactively engage and safeguard the sex workers. We would also then be seeking to work with those accommodating this activity to disrupt future use of the locations.

### **Cambridge City Council**

The Safer Communities team continues to be involved in cases of nuisance and ASB across the south of the city. One serious case of ASB is being prepared for possession proceedings.

Two young people have signed Acceptable Behaviour Contracts in Trumpington.

There has been a successful neighbourhood resolution panel meeting with largely positive feedback. The final agreement was realistic and achievable and has been worthwhile.



## 4 ADDITIONAL INFORMATION

### CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

|       |               |                 | Dwelling Burglary | Other Burglary | Violent Crime | Robbery | Theft of Vehicle | Theft from Vehicle | Cycle Theft | Theft from Shop | Criminal Damage | Other Crime | TOTAL CRIME | TOTAL ASB |
|-------|---------------|-----------------|-------------------|----------------|---------------|---------|------------------|--------------------|-------------|-----------------|-----------------|-------------|-------------|-----------|
| AREA  | City South    | Sep 16 – Feb 17 | 63                | 68             | 227           | 7       | 13               | 82                 | 136         | 19              | 92              | 259         | 966         | 401       |
|       |               | Mar 16 – Aug 16 | 45                | 34             | 227           | 6       | 12               | 94                 | 158         | 28              | 72              | 241         | 917         | 375       |
|       |               | Sep 15 – Feb 16 | 77                | 37             | 184           | 13      | 7                | 59                 | 179         | 32              | 129             | 209         | 926         | 264       |
| WARDS | Cherry Hinton | Sep 16 – Feb 17 | 26                | 18             | 90            | 2       | 2                | 18                 | 14          | 5               | 29              | 55          | 259         | 109       |
|       |               | Mar 16 – Aug 16 | 20                | 14             | 89            | 2       | 5                | 17                 | 12          | 9               | 26              | 59          | 253         | 139       |
|       |               | Sep 15 – Feb 16 | 39                | 8              | 70            | 9       | 2                | 8                  | 21          | 11              | 49              | 57          | 274         | 90        |
|       | Queen Edith's | Sep 16 – Feb 17 | 24                | 22             | 47            | 0       | 2                | 20                 | 20          | 0               | 18              | 76          | 229         | 73        |
|       |               | Mar 16 – Aug 16 | 15                | 6              | 48            | 1       | 3                | 28                 | 34          | 1               | 13              | 62          | 211         | 84        |
|       |               | Sep 15 – Feb 16 | 14                | 11             | 35            | 1       | 2                | 29                 | 41          | 2               | 25              | 60          | 220         | 57        |
|       | Trumpington   | Sep 16 – Feb 17 | 13                | 28             | 90            | 5       | 9                | 44                 | 102         | 14              | 45              | 128         | 478         | 219       |
|       |               | Mar 16 – Aug 16 | 10                | 14             | 90            | 3       | 4                | 49                 | 112         | 18              | 33              | 120         | 453         | 152       |
|       |               | Sep 15 – Feb 16 | 24                | 18             | 79            | 3       | 3                | 22                 | 117         | 19              | 55              | 92          | 432         | 117       |

## **5 RECOMMENDATIONS**

**There are 6 recommendations of which the Committee is asked to nominate their Top 3 for focus over the coming months.**

- ❑ Responding to youth-related ASB, primarily at Cambridge Leisure Park, CB2 development, Cambridge Lakes and Cherry Hinton Hall
- ❑ Road safety
- ❑ Combatting 'county lines' drug dealing
- ❑ Burglary (in response to the recent crime spike)
- ❑ Theft from Motor Vehicle (in response to the recent crime spike)
- ❑ Sexual exploitation (specifically of women coerced or controlled as sex workers)